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Library of Congress Cataloging-in-Publication Data A guide to the project management body of knowledge (PMBOK® guide).--2000 ed. p. cm. Includes bibliographical references and index.

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Online Journal of Applied Knowledge Management A Publication of the International Institute for Applied Knowledge Management Volume 3, Issue 1, 2015

Defining knowledge management: Toward an applied compendium

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workforce planning Capturing the Lessons of Experience

A better understanding of the concept and implications of KM strategies can be achieved through a review of most important contributions (). An essential element is the balance firms should observe between exploration and exploitation (March, 1991), i.e. between the creation, discovery or acquiring of knowledge and its refinement, reuse or a focus on efficiency in knowledge resource management.

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